
JOSHUA GRAY

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SUMMARY

Outgoing and skilled at operating in fast-paced environments with demanding objectives for sales, service and quality. Talent for adapting to changing menus and policies and independently handling customer issues. Analytical problem-solver successful at managing time and preparing for future guests with efficient side work.

SKILLS

- Strong communication skills
 - Work well in teams
 - Cheerful and energetic
 - Outgoing
 - Customer-focused
 - Excellent written and verbal communicator
 - Self-driven
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EXPERIENCE

Target

Coral Springs, FL

Target Team Member

06/2021 to 08/2021

- Maintained excellent levels of workplace cleanliness around equipment to enhance safety and productivity.
- Assisted newly hired team members by explaining company procedures and safety requirements.
- Rotated through series of different stations based on team needs.
- Packed and scanned completed orders for accurate shipment to final destinations.
- Upheld high standards of productivity and quality in operations.
- Addressed customer complaints with knowledgeable and speedy support to maximize satisfaction.

HIGHLANDS CHRISTIAN ACADEMY

Pompano Beach, FL

National Honor Society Vice President

- Kept facilities organized, clean and well-maintained to best meet program needs
- Developed and implemented activities and special events to benefit the community
- Raised over \$800 in funds for organization through community outreach initiatives
- Partnered with similar organizations to meet greater needs, preventing duplication and optimizing resource utilization
- Identified and hired talented individuals bringing valuable skills and great experience to team Collaborated with team members to identify and accomplish agency objectives

08/2018 to 05/2019

EDUCATION AND TRAINING

HIGH SCHOOL DIPLOMA

2019

Highlands Christian Academy, Pompano Beach, FL

- Honor Roll 6th - 12th Grade
- National Honor Society Vice President
- Magna cum laude graduate
- 4.5 GPA
- Ranked in Top 5% of class
- Merit Scholarship Recipient

MBA: FINANCE

2023

University of Central Florida, Orlando, FL

Currently Enrolled

- Dean's List
- 3.65 GPA
- Member of Financial Managers Association

MN: COMPUTER SCIENCE

2023

University of Central Florida, Orlando, FL